

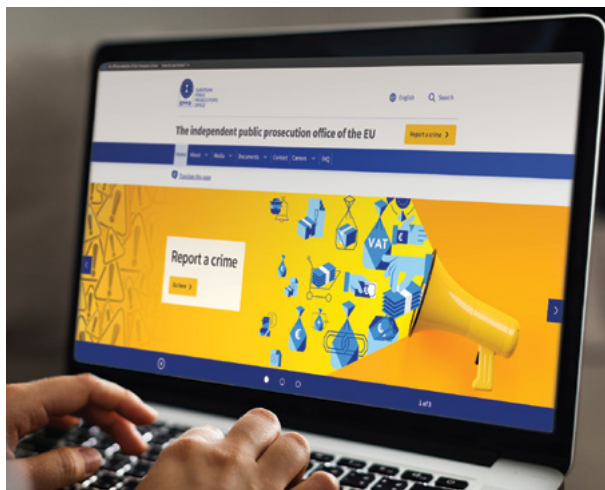
**TRANSPARENCY
AND RELATIONS
WITH THE GENERAL PUBLIC
AND THE PRESS**



Transparency and relations with the general public and the press

In 2023, the EPPO received a total of **eleven initial applications** which were registered as **public access requests**⁸⁴. The EPPO replied to ten of them; for one request, the answer was still pending at the end of the year. No confirmatory application was lodged in 2023.

In its replies, the EPPO granted full access upon four of the applications. No access could be granted under the EPPO's rules in the remaining six cases. In four cases, the EPPO refused to grant access to documents based on the reason that the right to access under Article 109(1) of the EPPO Regulation, and hence the EPPO's applicable rules, do not extend to operational information from case files. In one case, access was partially refused for the same reason, and in its other aspects because it affected various protected interests under the EPPO's public access rules (privacy and integrity of individuals, the purpose of the EPPO's investigations, and the EPPO's decision-making process). In one case, the EPPO denied the access to protect commercial interests of natural or legal persons.



In 2023, more than **225 000 people** visited the EPPO's website, and by 31 December 2023, **394 documents** were publicly available on the site.

The corporate website

www.eppo.europa.eu

has received a makeover to improve the user experience of all visitors, and to better inform the general public, law practitioners, academia and potential new staff members about the activities and achievements of the EPPO. **Automated translation** into **all EU languages** is now also available throughout the entire website. Engaging content has been created in an **FAQ section**, and a section on international cooperation. Several **contact forms** are available on the website to report a crime, request public access to documents, enquire about a vacancy, arrange a study visit or get in touch with the press team.

The EPPO's operational successes are increasing with more action days, indictments and convictions, which resulted in the publication, in 2023, of **184 news updates** on the website. The EPPO remains very active on its official accounts on X (formerly Twitter), LinkedIn and Facebook, with a combined **50 000 followers** and constantly growing.

